

TERMS OF SERVICE OF STOZY

These Terms constitute a legally binding agreement ("**Agreement**") between you and Stozy governing your access to and use of the Stozy website, including any subdomains thereof, and any other websites through which Stozy makes its services available (collectively, "**Site**"), our mobile, tablet and other smart device applications, and application program interfaces (collectively, "**Application**") and all associated services (collectively, "**Stozy Services**"). The Site, Application and Stozy Services together are hereinafter collectively referred to as the "**Stozy Platform**".

Stozy Inc., (hereafter referred to as "Stozy", "we", "us", or "our") provides an online platform that connects Storer who rent space to Renters (collectively, the "Services"). In this document, the terms "Stozy", "we", "our", "us" refer to Stozy Inc.

1. Definitions

- a. "Booking" refers to a confirmed transaction between Storer and the Renter through the services offered by Stozy on its web platform or mobile application or through any other medium whereby the Renter stores its goods in the Storer's Space.
- b. "Content" means text, graphics, images, software, audio, video, information or other materials.
- c. "Storer" or "Storing" refers to the person engaged in the act of storing or agreeing to store the Stored Items, and the act of storing or agreeing to store the Stored Items, respectively, in accordance with these Terms and any separate rental agreement entered into between Storer and Renters, if any.
- d. "Listing" refers to the searchable description advertising the Storer's space as found on this Site or the Services.
- e. "Logistics Service" means the logistic services provided by Stozy or Stozy's Representative and includes but not limited to, professional moving, manpower labour, items transportation, collections and deliveries;
- f. "Member" means a person who completes Stozy's account registration process, including, but not limited to Storer and Renters, as described under "Account Registration" below.
- g. "Member Content" means all Content that a Member posts, uploads, publishes, submits or transmits to be made available through Stozy's website or mobile application. Member Content may include user profiles and biographical information, pictures, etc.
- h. "Payment Method" means a current, valid, accepted method of payment, as may be updated from time to time, and which may include payment through your account with a third party.
- i. "Prohibited Items" means items that are prohibited as ascribed in Clause ____;
- j. "Renter" or "Renting" refers to the person engaging in a temporary use of the Storer's Space, and the act of engaging in a temporary use of the Storer's Space, respectively, in accordance with the terms of the rental agreement as described herein.

- k. "Service" or "Services" refer to any services which Stozzy may offer, including all Stozzy web applications, mobile applications, and other software, helpdesk services, beta versions, and the web site accessible at _____ and its associated content (collectively, the "Site") as well as any and all marketing channels where collective content may be disseminated in Stozzy's sole discretion.
- l. "Storage Space" refers to the area of the Storer's property rented or offered for rental by the Storer.
- m. "Stored Items" refer to the property or goods or belongings of the Renter that are stored in the Storer's Space.
- n. "Stozzy Content" means all content that Stozzy makes available through its website or mobile application including any content licensed from a third party but excluding Member Content.
- o. "Stozzy's Representatives" shall mean and include means Stozzy, Stozzy's directors, Stozzy's employees, agents, sub-contractors and partners.
- p. "Stozzy Services" means the services provided by Stozzy including the Storage Service and the Logistics Service;
- q. "You" or "Your" refers to the users of Stozzy's Service.

2. Scope of Services

- 2.1. Stozzy provides an online platform to its registered users i.e. Renters and Storers to connect online and arrange for bookings of storage space including, but not limited to, rooms, closets, storage units, parking spots or other space. Stozzy is not an owner or operator of properties, nor is it a real estate broker. As the provider of the Stozzy Platform, Stozzy does not own, create, sell, resell, provide, manage, furnish, rent, re-rent and/ or control properties or supply any Listings or Storage Services. Storer's alone are responsible for their Listings and Storage Services. When Members make or accept a booking, they are entering into a contract directly with each other and not with Stozzy. Stozzy is not acting as an agent in any capacity for any Member, except as specified herein. Stozzy's responsibilities are limited to: (i) facilitating the availability of the Site, Services and its platform, (ii) providing Logistics Service, which includes a professional moving service, items transportation and manpower labour to move, load and unload the Renter's items into and out of the Storage Space within Singapore and (ii) serving as the limited agent of each Storer for the purpose of accepting payments from Renters on behalf of the Storer.
- 2.2. Stozzy enables its Members and certain third parties who offer services (Members and third parties who offer services are "Storers" and the services they offer are "Storage Services") to publish such Storage Services on the Stozzy Platform ("Listings") and to communicate and transact directly with Members that are seeking to book such Storage Services.
- 2.3. If you choose to use the Stozzy Platform as a Storer, your relationship with Stozzy is limited to being an independent, third-party contractor, and not an employee, agent, joint venture or partner of Stozzy for any reason, and you act exclusively on your own behalf and for your own benefit, and not on behalf, or for the benefit, of Stozzy. Stozzy does not, and shall not be deemed to, direct or control you generally or in your performance under these Terms specifically, including in connection with your

provision of the Storage Services. You acknowledge and agree that you have complete discretion whether to list Storage Services or otherwise engage in other business or employment activities.

- 2.4. By using the site or services you agree to comply with and be legally bound by the terms and conditions of these Terms of Service ("Terms"), whether or not you become a Member, or other registered user of the Services. These Terms govern your access to and use of the Site and Collective Content, which constitute a binding legal agreement between you and Stozy. If you do not agree to these Terms, you have no right to obtain information from or otherwise continue using the Services, Site or Collective Content. Unauthorized or improper use of the Services or a violation of the Terms set forth herein may result in you being banned from the site and any use of the Services, Site and Stozy's platform or other service and may subject you to civil liability and/or criminal penalties.
- 2.5. You understand and agree that Stozy is not a party to any agreements entered into between Storers and Renters. Stozy has no control over the conduct of Storers, Renters or other users of the site and services, and disclaims any and all liability. Any agreement between Storers and Renters is between them alone, and Stozy will not be a party to any such agreement. You agree that you are solely responsible to become familiar with and abide by any law or other regulation that relates to the storage of contents ("Applicable Law"). Stozy does not advise on issues related to applicable law.
- 2.6. The site and services are intended to be used to facilitate the booking of storage space. Stozy cannot and does not control the content contained in any listing nor the condition, legality or suitability of any space. Stozy is not responsible for, and disclaims any and all liability arising from the content of any listing or the suitability of any space.
- 2.7. You acknowledge and agree that, by accessing or using the site or services or by downloading or posting any content from or on the site or through the services, or by referring others, you are indicating that you have read, and that you understand and agree to be bound by these terms, whether or not you have registered with the site, app, or services. If you do not agree to these terms, then you have no right to access or use the site services, or collective content. If you accept or agree to these terms on behalf of a company or other legal entity, you represent and warrant that you have the authority to bind that company or other legal entity to these terms and, in such event, "you" and "your" will refer and apply to that company or other legal entity, and its successors and assignors.

3. Eligibility

- 3.1. In order to access and use the Stozy Platform or register a Stozy Account, you must be an individual at least 18 years old or a duly organized, validly existing business, organization or other legal entity in good standing under the laws of the country you are established and able to enter into legally binding contracts.
- 3.2. You may view Listings as an unregistered visitor to the Site; However, if you wish to book a Space or create a Listing, you must first become a Member by registering to create a Stozy Account (defined below). Both unregistered visitors and Members agree to be bound by all of the terms and conditions set forth herein.

- 3.3. The Site is intended solely for persons who are 18 years of age or older. Any access to or use of the Site or Services by anyone under 18 years of age is expressly prohibited. By accessing or using the Site or Services you represent and warrant that you are 18 years of age or older.
- 3.4. User verification on the Internet is difficult and we do not assume any responsibility for the confirmation of any Member's identity. Notwithstanding the above, for transparency and fraud prevention purposes, and as permitted by applicable laws, we may, but have no obligation to (i) ask Members to provide a form of government identification or other information or undertake additional checks designed to help verify the identities or backgrounds of Members, (ii) screen Members against third party databases or other sources and request reports from service providers, and (iii) where we have sufficient information to identify a Member, obtain reports from public records of criminal convictions or sex offender registrations or an equivalent version of background or registered sex offender checks in your local jurisdiction (if available).

4. Accounts

4.1. Account Registration

- 4.1.1. In order to book a Space or create a Listing on the Site, Services or the Stozy platform, you must register to create an account ("Stozy Account") and become a Member.
- 4.1.2. As part of the functionality of the Site and Services, you may link your Stozy Account with Third Party Accounts, by either: (i) providing your Third Party Account login information to Stozy through the Site or Services; or (ii) allowing Stozy to access your Third Party Account, as is permitted under the applicable terms and conditions that govern your use of each Third Party Account. You represent that you are entitled to disclose your Third Party Account login information to Stozy and/or grant Stozy access to your Third Party Account (including, but not limited to, for use for the purposes described herein), without breach by you of any of the terms and conditions that govern your use of the applicable Third Party Account and without obligating Stozy to pay any fees or making Stozy subject to any usage limitations imposed by such third party service providers. By granting Stozy access to any Third-Party Accounts, you understand that Stozy will access, make available and store (if applicable) any content that you have provided to and stored in your Third-Party Account so that it is available on and through the Site and Services via your Stozy Account and Stozy Account profile page. Unless otherwise specified in these Terms, all SNS Content, if any, will be considered to be Member Content for all purposes of these Terms. Depending on the Third-Party Accounts you choose and subject to the privacy settings that you have set in such Third-Party Accounts, personally identifiable information that you post to your Third-Party Accounts will be available on and through your Stozy Account on the Site and Services. Please note that if a Third-Party Account or associated service becomes unavailable or Stozy's access to such Third-Party Account is terminated by the third-party service provider, then SNS Content will no longer be available on and through the Site and Services. You have the ability to disable the connection between your Stozy Account and your Third-Party Accounts, at any time, by accessing the "Settings" section of the Site.
- 4.1.3. Your relationship with the third-party service providers associated with your third-party accounts is governed solely by your agreement(s) with such third-party service providers. Stozy makes no effort to review any SNS Content for any purpose, including but not limited to, for accuracy, legality or non-infringement and Stozy is not responsible for any SNS Content.

- 4.1.4. We will create your Stozy Account and your Stozy Account profile page for your use of the Site and Services based upon the personal information you provide to us or that we obtain via a Third-Party Account as described above. You may not have more than one (1) active Stozy Account. You agree to provide accurate, current and complete information during the registration process and to update such information to keep it accurate, current and complete. Stozy reserves the right to suspend or terminate your Stozy Account and your access to the Site and Services without cause or notice. Some possible reasons for termination include but are not limited to: (1) if you create more than one Stozy Account; (2) if any information provided during the registration process or thereafter proves to be inaccurate, not current or incomplete; and (3) breach of these Terms. Termination of an account may result in forfeiture and destruction of all information associated with such account. All provisions of these Terms that, by their nature, should survive termination shall survive termination, including, without limitation, limitations of liability, and indemnity.
- 4.1.5. You are responsible for safeguarding your password. You agree that you will not disclose your password to any third party and that you will take sole responsibility for any activities or actions under your Stozy Account, whether or not you have authorized such activities or actions. You will immediately notify Stozy of any unauthorized use of your Stozy Account by emailing at _____.

4.2. Member Information

- 4.2.1. Stozy reserves the right, but has no obligation, to perform background, criminal history or credit checks but will not take responsibility for them and you hereby release and hold Stozy harmless from any and all liability resulting from Storer's performance or failure to perform, such checks, or from Storer's actions upon receiving background information on Renter. You hereby expressly agree to Stozy's use of a third-party service to perform a reasonable background check, in Stozy's discretion, for the purposes of these Terms and your use of the Site and Services.
- 4.2.2. Stozy reserves the right, at its sole discretion, to deny any storer or renter service based on the basis of the results of a background check.

4.3. Change of Renter Information

Renter agrees to immediately notify Storer of changes in Renter's email address, mailing address, phone number or other contact information. A change of address will not be effective unless the new address is complete and is reported via the Stozy Site. Renter is strongly encouraged to keep Stozy informed of any anticipated changes that may affect the terms of storage.

5. Listings by Storer

- 5.1. As a Member, you may create Listings. To this end, you will be asked a variety of questions about the Space to be listed, including, but not limited to, the location, capacity, size, features, availability of the Space and pricing and related rules and financial terms. In order to be featured in Listings via the Site and/or Services, all Storage Space must have a valid physical address. Listings will be made publicly available via the Site and Services. Other Members will be able to book your Storage Space via the Site and Services based upon the information provided in your Listing. You understand and agree that once a Renter requests a booking of your space, the price for such Booking may not be altered.
- 5.2. You acknowledge and agree that you are responsible for any and all Listings you post. Accordingly, you represent and warrant that any Listing you post and the Booking of, or Renter's use of, a Space in a Listing you post (i) will not breach any agreements you have entered into with any third parties and (ii) will (a) be in compliance with all applicable laws, tax requirements, and rules and regulations that may apply to any Space included in a Listing you post, including, but not limited to, zoning laws and laws governing rentals of residential and other properties and (b) not conflict with the rights of third parties. Please note that Stozy assumes no responsibility for a Storer's compliance with any applicable laws, rules and regulations.
- 5.3. Stozy reserves the right, at any time and without prior notice, to remove or disable access to any Listing for any reason, including Listings that Stozy, in its sole discretion, considers to be objectionable for any reason, in violation of these Terms or otherwise harmful to its community or the Site or Services.
- 5.4. You understand and agree that Stozy does not act as an insurer or as a contracting agent for you as a Storer. If a Renter requests a Booking of your Space and stores Stored Items in or uses your Space, Stozy shall merely be a facilitator of the transaction between you and the Renter and Stozy shall not be a party thereto. Notwithstanding the foregoing, Stozy serves as the limited authorized agent of the Storer for the purpose of accepting payments from Renters on behalf of the Storer and is responsible for transmitting such payments to the Storer.
- 5.5. When you create a Listing, you may also choose to include certain requirements and list prohibited items which must be met by the Members who are eligible to request a Booking of your Space, including, but not limited to, requiring Members to have a profile picture, connected Facebook account or other SNS account or verified phone number in order to book your Space. Any Member wishing to book Space included in Listings with such requirements must meet these requirements.

- 5.6. If you are a Storer, Stozy makes certain tools available to you to help you to make informed decisions about which Members you choose to confirm for Booking for your Space. You acknowledge and agree that, as a Storer, you are responsible for your own acts and omissions and are also responsible for the acts and omissions of any individuals who reside at or are otherwise present at the Space at your request or invitation.

6. Booking and Financial Terms

6.1. Storers

- 6.1.1. If you are a Storer and a Booking is requested for your Space via the Site or Services, you will be required to either approve or decline the Booking within _____ hours of when the Booking is requested (as determined by Stozy in its sole discretion) or the Booking request will be automatically declined. When a Booking is requested via the Site or Services, we will share with you (i) the first and last name of the Renter who has requested the Booking, (ii) a disclosure of the items that the Renter wishes to store, and (iii) the start and end dates of the requested Booking period. If you are unable to confirm or decide to decline a Booking of a Space within such _____-hour period, any amounts collected by Stozy for the requested Booking will be refunded to the applicable Renter's credit card and any pre-authorization of such credit card will be released. When you confirm a Booking requested by a Renter, Stozy will send you an email or text message or other method of notification confirming such Booking, depending on the selections you make via the Site and Services. After a Booking is approved, if a Renter wishes to store additional items or remove items, you will receive a notification via the Site or Services. Inaction on your (the Storer's) part to question or dispute the changes within seventy-two (72) hours will be interpreted as you delivering authorization for these changes.
- 6.1.2. The fees displayed in each Listing are comprised of the Storage Fees (defined below), the Service Fees (defined below), and the Processing Fees (defined below). Where applicable, taxes may be charged in addition to the Storage fees, Service Fees, and Processing Fees. The Storage Fees, the Service Fees, the Processing Fees and applicable taxes are collectively referred to in these Terms as the "Total Fees". The amounts due and payable by a Renter solely relating to a Storer's Space are the "Storage Fees". Please note that it is the Storer and not Stozy, which determines the Storage Fees. Storage Fees may also include applicable local storage taxes (if any). The Storer will be liable for paying the Processing Fees in full to Stozy. The Storer authorizes Stozy to deduct such sum from the Storage Fees to cover the Processing Fees in full. You also authorize Stozy to deduct such sums from the Storage Fee or bill your account in the event of damage or theft of Stored Items as contemplated under "Damage to Stored Items" and "Theft of Stored Items" below, if applicable.

6.2 Storage Space & Stored Items

- 6.2.1 The Storer shall grant access to Stozy's representatives to the Storage Space as and when requested by Stozy for the purpose of storage or retrieval of the Stored Items. Stozy shall raise an access request upon the Storer at least 24 hours in advance for the purpose of accessing the Storage Space and the Storer shall respond to Stozy on receipt of such intimation for accessing the Storage Space within 24 hours of the receipt of request from Stozy. If the Storer for valid reason, which shall be duly communicated to Stozy, is unable to provide access to Stozy on the date or at the time requested by Stozy, the Storer shall intimate the same to Stozy and provide an alternate date and time to Stozy for accessing the Storage Space which shall not be later than 24 hours from the date & time as may have been requested by Stozy initially. In case, the Storer fails to respond to the access request raised by Stozy within the stipulated period of 24 hours, the access request raised by Stozy shall be deemed to have been accepted by the Storer for the date and time as mentioned in the access request.
- 6.2.2 It is understood by the Storer that any failure on the part of the Storer to provide access to Stozy's representatives on the date and time intimated by Stozy through its access request and accepted by the Storer, shall lead to substantial losses on the part of Stozy towards administrative costs, which shall be recoverable from the Storer as may be ascertained by Stozy and intimated to the Storer. Stozy reserves its right to recover such sums ascertained by Stozy to be payable by the Storer under this Clause by way of deduction from any sums payable by Stozy to the Storer towards the Storage Fee or by any other means as provided under law.
- 6.2.3 The Storer shall not create any hindrances or obstruction in removing the Stored Items from the Storage Space. The Storer shall not deny Stozy's Representatives access to the Storage Space to remove the Stored Items as and when required by Stozy or the Renter.
- 6.2.4 The Renter acknowledges and agrees that the Storage Space is non-accessible to the Renter for security reasons and in order to protect the privacy of the Storer. Upon the arrival of the Renter's items at the Storage Space, the Stored items will be unavailable for inspection or for pickup by the Renter. In certain circumstances, Stozy, at its sole discretion, may grant the Renter access to inspect the Renter's items at a designated location. Additional handling fees to move the stored items out of the Storage Space to the designated location for inspection, and to move the Renter's items back into Storage Space shall apply.
- 6.2.5 To ensure the safety of the Stored Items from damages and for the safety of Stozy personnel and the Storer, the type of storage baskets and/or the way the Stored items are packed, wrapped and/or stacked for storage will be at Stozy's full discretion. Items may be stacked on top of each other to reduce the amount of space used.
- 6.2.6 Stozy prohibits the storage of the certain items categorized as prohibited items and more particularly described under Clause 10 hereinafter.
- 6.2.7 The Renter acknowledges to have full knowledge of the Stored Items. Stozy does not and will not be deemed to have any knowledge of the Renter's Stored Items and is not a bailee of the Renter's items. Stozy reserves the right, without approval from the Renter, to inspect

the Stored items, by giving 5 (five) Business Days written notice to the Renter. In the event of an emergency whereby property, the environment, or human life is, in the absolute opinion of Stozy, is deemed to be threatened, Stozy may at any time, inspect the Stored items without prior approval or notice. The method of inspection includes opening up the Renter's cartons, containers, bags, or any packaging method to inspect the contents within.

- 6.2.8 Stozy shall track the Renter's Stored Items either electronically or manually depending on the inventory method as deemed fit by Stozy. Stozy may label and/or physically mark the Renter's Stored Items according to Stozy's internal procedures to identify the Renter's Stored Items even if the Renter's stored items have already been labelled or marked by the Renter.

6.3 Storer Storage Fee Collection

Storers acknowledge that Storage Fees will be directly deposited into their bank accounts after deducting the applicable Service Fees and Processing Fees. Furthermore, Storers acknowledge that they are required to provide correct bank account information in order to receive payment. Storers also acknowledge that they are responsible for registering and filing any applicable storage taxes or other statutory taxes as may be payable by them under the local laws. Stozy is neither responsible nor liable for notifying, collecting or paying any such taxes. Storers agree to never insist, ask, or insinuate to a Renter that he or she pay any or all of the Storage Fees directly to the Storer and Storer agrees to never accept payments made directly to Storer with a cheque, cash, or any payment method other than by payment through Stozy. Renters also agree to never ask a Storer to receive any or all of the Storage Fees directly, and Renter agrees to never make payment directly to Storer. If a Storer or Renter violates this prohibition, Stozy may immediately cancel the Storer or Renter's account, they will remain liable for the Storage fees, and they authorize Stozy to deduct a sum from the Storage fee or bill their account for a sum equal to _____% of the Storage Fee or Service Fee as may be applicable, to partially compensate for administrative costs and not as a penalty and such deduction shall not limit Stozy from pursuing any other remedy to which it is entitled hereunder or pursuant to Applicable Law. Any dispute and/or litigation between Renters and Storers regarding direct payments in violation of this section shall be between Storers and Renters exclusively and Stozy shall not be arrayed as a party or referred to in any such litigation between the Storer & the Renter.

6.4 Renters

- 6.4.1 You agree to pay Stozy the Total Fees for any Booking requested in connection with your Stozy Account if the Storer confirms such requested Bookings. In order to establish a Booking pending the Storer's confirmation of your requested Booking, you understand and agree that Stozy, on behalf of the Storer, reserves the right, in its sole discretion, to (i) obtain a pre-authorization via your credit card for the Total Fees or (ii) charge your credit card a nominal amount, not to exceed one Singapore dollar (\$1), to verify your credit card. Once Stozy receives confirmation of your Booking from the applicable Storer, Stozy will collect the Total Fees in accordance with these Terms and the pricing terms set forth in the

applicable Listing. You also authorize Stozzy to collect additional fees in the event of damage to the Storer's property or Space or your default as contemplated under "Damage to Storer's Property or Space" and "Renter Default" below, if applicable. Please note that Stozzy cannot control any fees that may be charged to a Renter by its bank related to Stozzy's collection of the Total Fees and Stozzy disclaims all liability in this regard.

- 6.4.2 You agree to disclose the items you wish to store upon requesting a Booking. If you wish to store additional items or remove items after completing a Booking, you agree to disclose those changes via the Site or Services. You acknowledge and agree that both Stozzy and the Storer are not liable for undisclosed items and you accept liability for any damages caused to the Storer's space or property by any undisclosed items.
- 6.4.3 In connection with your requested Booking, you will be asked to provide customary billing information such as name, billing address and credit card information either to Stozzy or its third-party payment processor. You agree to pay Stozzy for any Bookings made in connection with your Stozzy Account in accordance with these Terms by one of the methods described on the Site or Services. You hereby authorize the collection of such amounts by charging the credit card provided as part of requesting the Booking, either directly by Stozzy or indirectly, via a third-party online payment processor or by one of the payment methods described on the Site or Services. You also authorize Stozzy to charge your credit card in the event of damage caused at a Space as contemplated under "Damage to Space" below, if applicable. If you are directed to Stozzy's third party payment processor, you may be subject to terms and conditions governing use of that third party's service and that third party's personal information collection practices. Please review such terms and conditions and privacy policy before using such services. Once your Booking transaction is complete, you will receive a confirmation email summarizing your Booking.
- 6.4.4 If any fees or charges are not fully paid by the due date, the Renter shall pay a late payment admin fee of _____ per billing cycle. Additionally, the Renter shall pay a monthly late payment interest fee of 3% of the total amount overdue. Stozzy reserves the right to deny the Renter access to the Renter's items and/or provide any other Services to the Renter unless full payment of the amount overdue is received and verified by Stozzy.
- 6.4.5 If full payment of the Total Fees and/or charges is not made after five (5) Business Days of the billing due date, the Renter irrevocably agrees to grant Stozzy a lien on all of the Renter's Stored items stored in the Storage Space. Stozzy shall continue to charge the subscription Plan Fee and all other expenses at the prevailing rates whilst maintaining lien on the Renter's items. The Renter acknowledges that Stozzy shall not be liable as a bailee for the items and products retained in such an event.

- 6.4.6 If full payment of the Total Fees and/or charges is not made after ten (10) Business Days of the billing due date, the Renter irrevocably agrees that the full sum payable for the entire Term of the Agreement shall become due and payable immediately by the Renter. The Renter also irrevocably agrees that Stozy is authorized, without notice, and without approval from the Renter, to seize, sell, and/or dispose of any of the Renter's items kept in the Storage Space in accordance with Clause 6.6 to recover the outstanding dues of the Storer towards the Storage Fee as well as the dues of Stozy towards the Service Fee and/ or other charges that may be due and payable by the Renter under the present Agreement.

6.5 Membership

- 6.5.1 Your booking of a Storer's space will continue until terminated. To use the Storer's Space, you shall provide Stozy with one or more Payment Methods. Unless you cancel your booking before your billing date, you authorize Stozy to charge the Service Fee for the next billing cycle to your Payment Method.
- 6.5.2 Stozy may offer a number of subscription plans, including special promotional plans or memberships offered by third parties in conjunction with the provision of their own products and services. Stozy is not responsible for the products and services provided by such third parties. Some membership plans may have differing conditions and limitations, which will be disclosed at your sign-up or in other communications made available to you.

6.6 Service Fees

- 6.6.1 Stozy charges a fee to Renters based upon a percentage of applicable Storage fees, which is referred to herein as "Service Fees". The standard Service Fee is set forth in the documentation communicated to Renters at the time they receive a confirmed Booking and may change from time to time after notice to Renters. The applicable Service Fee is added to the Storage fees to calculate the Total Fees. Except as otherwise provided herein, Service Fee is non-refundable. Processing Fee is to cover the merchant services and direct deposit or ACH processing that Stozy uses to process payments.
- 6.6.2 If the Booking period is one month or less, Stozy will collect from the Renter the Total Fees at the time of Booking confirmation (i.e. when the Storer confirms the Booking within _____ hours of the Booking request) and will initiate payment of the Storage fees to the Storer after the Booking period is over. Additional fees may be charged for Renter's delayed removal of Stored Items. If the Booking period exceeds one (1) month, or if the one-month rental period is extended (by agreement between Renter and Storer, or by Renter's failure to remove Stored Items), Renters will be charged applicable fees on a recurring basis each month of the Booking period, referred to herein as Recurring Payments. Stozy will collect Total Fees and initiate payment of Storage fees net of Processing Fees & Service Fee to Storer at the end of the applicable rental period (i.e., each month). If Recurring Payments apply to your

payment obligations for Total Fees owed for a Booking, you authorize Stozy, on behalf of the Storer, to collect the Total Fees in the increments and at the frequency associated with the applicable Recurring Payments, identified on the Site and Services. Stozy does not allow for Booking periods of less than one week and therefore no pro-rations of daily fees are available.

6.7 Collection & Return of Stored Items

- 6.7.1 Stozy's Logistic Service, unless otherwise stated in the Agreement, includes the provision of vehicle or vehicles and manpower labour to move the Renter's Stored items to the Storage Space and to return the Renter's items from the Storage Space to the Renter. This will be in accordance to the pricing schedule in the Agreement.
- 6.7.2 Unless otherwise stated in the Agreement, the Renter agrees to solely engage Stozy's Logistics Services for moving the Renter's Stored Items into and out of the Storage Space. The Renter shall not be allowed to arrange for their own third-party transport or delivery provider, or send or pick up any of the Renter's items directly from the Storage Space.
- 6.7.3 From time to time and depending on the type of Logistics Services to be performed by Stozy, Stozy may engage third-party agents and/or sub-contractors to provide transportation, delivery and labour services on behalf of Stozy. In the event that Stozy engages third-party agents and/or sub-contractors, the terms in this Agreement shall continue to apply.
- 6.7.4 The Renter may request Stozy for additional services including but not limited to packing of items into cartons, disassembly / assembly of items, extra protective wrapping of items and disposal of items for additional fees. Subject to the availability of Stozy's manpower and materials, Stozy may, at its sole discretion, choose to proceed with or reject the provision of additional services.
- 6.7.5 Stozy reserves the right to reject the handling, moving, transportation of any of the Renter's Stored items at its sole discretion and without explanation, when Stozy determines that:
 - a. The risk of damages or losses to the Renter's items or the Premise are high;
 - b. There is a safety risk to carry out the Logistics Service;
 - c. Information provided by the Renter in relation to the Premise or the Stored Items to be moved is inaccurate or incomplete;

d. Stozy does not have the necessary manpower, vehicles, materials or equipment to provide the Logistics Service or to handle, move and store any item.

6.7.6 The Renter acknowledges and agrees that Stozy shall reserve the right to make any changes to the date and timings of the Logistics Services without any compensation.

6.7.7 The Storer is not required to transport or otherwise handle the Stored Items. If a Storer transports or handles the Stored Items, the Storer does so at its own risk.

6.8 Right to Withhold, Sell, Dispose

6.8.1 The Renter acknowledges and agrees that Stozy shall be authorized without notice, and without approval from the Renter to seize, sell, and/or dispose of any of the Renter's items in the Storage Space under the following conditions:

a. The Customer has not made full payment of any fees and/or charges in accordance to Clause 6.4.6;

b. The Renter's Subscription is cancelled or terminated in accordance with Clause _____, and the Renter fails to schedule and take delivery of the Renter's Items within 30 (thirty) calendar days of the last billing cycle prior to the termination of the Agreement.

6.8.2 Stozy shall inform the Renter within 30 (thirty) calendar days, requiring the Renter to schedule for a return delivery, or re-delivery of the Renter's Stored Items. If the Renter fails to have the Stored items completely removed from Storage Space after the 30-day notice period, Stozy may dispose and/or sell some or all of the Renter's items by sale or otherwise. The Renter shall be responsible for all transport, storage charges, selling charges, disposal charges and other associated costs reasonably incurred by Stozy while their items are being withheld or disposed of.

6.8.3 Stozy, without any explanation, shall have the sole discretion to determine the sale prices of the Renter's Stored Items. If Stozy determines that the Renter's Stored Items cannot be sold for a reasonable price or at all for whatsoever reason(s), or despite Stozy's reasonable efforts, the Renter's Stored Items remain unsold, the Renter agrees that Stozy, without any approval required from the Renter, shall treat the Renter's Stored items as abandoned and to destroy or otherwise dispose of the Renter's Stored items. The Renter shall be responsible for all costs incurred by Stozy in the disposal or sale of items, including a Stozy's administrative sale or disposal fee of SGD _____.

6.8.4 Stozy shall then apply any proceeds from the sale in or towards payment of the amount due to the Storer & Stozy, including any late payment fees, and fees associated with the sale and/or disposal of the Stored items. Any surplus proceeds in excess of all the amounts

due to the Storer & Stozy shall be returned to the Renter upon the Renter's request, provided that such request was made no more than ninety (90) calendar days after the date the Renter's Stored Items were seized, sold and/or disposed.

6.9 Renter's Billing and Cancellation

- 6.9.1 **Billing Cycle.** The Service Fee and any other charges you may incur in connection with your booking with Stozy, such as taxes and possible transaction fees, will be charged to your Payment Method on the specific billing date indicated on your "Account" page. The length of your billing cycle will depend on the type of subscription that you choose at the time of making a booking request for a Storer's Space [whether weekly/ monthly/ yearly]. In some cases, your payment date may change, for example if your Payment Method has not successfully settled or if your paid membership began on a day not contained in a given month.
- 6.9.2 **Payment Methods.** To make a booking on the Stozy Site & Services for storage of your goods, you must provide Stozy with one or more Payment Methods. You authorize us to charge any Payment Method associated to your account in case your primary Payment Method is declined or no longer available to us for payment of your Service Fee. You remain responsible for any uncollected amounts. If a payment is not successfully settled, due to expiration, insufficient funds, or otherwise, and you do not cancel your booking, we may suspend your access to the Stored Items until we have successfully charged a valid Payment Method. For some Payment Methods, the issuer may charge you certain fees, such as foreign transaction fees or other fees relating to the processing of your Payment Method. Local tax charges may vary depending on the Payment Method used. Check with your Payment Method service provider for details.
- 6.9.3 **Updating your Payment Methods.** You can update your Payment Methods by going to the "Account" page. We may also update your Payment Methods using information provided by the payment service providers. Following any update, you authorize us to continue to charge the applicable Payment Method(s).
- 6.9.4 **Cancellation.** You can cancel a particular booking at any time, and you may continue to keep the Stored goods stored with the Storer through the end of your billing period. To the extent permitted by the applicable law, payments are non-refundable and we do not provide refunds or credits for any partial booking periods or unused period of any booking. To cancel a booking, go to your Stozy Account and follow the instructions for cancellation. If you cancel any particular booking, that booking will automatically come to an end at the end of your current billing period and you shall be obligated to take the delivery of the Stored Goods from Stozy on or before the end of your billing period.
- 6.9.5 **Changes to the Price and Subscription Plans.** We may change our subscription plans and the price of our service from time to time; however, any price changes or changes to your subscription plans will apply no earlier than 30 days following notice to you.

6.10 Guaranteed Payments

Stozy offers Storer's a limited guarantee of payment. When a Booking is confirmed, and payment for the first month is validated, Stozy guarantees that in subsequent months, should a Renter default on all or a portion of Total Fees, Stozy will compensate a Storer for up to two months of Storage fees, net of Services Fees and Processing Fees. Any eviction shall be handled in accordance with the Eviction section below.

6.11 Cancellations and Refunds

6.11.1 Renter Cancellation

In addition, to the conditions laid out under Clause 6.9.4 herein above, the following provisions shall apply to cancellation by a Renter:

- If a Renter cancels a Booking less than 24 hours after approval and/or more than three days before the booking start date, the Renter is eligible for a 100% refund of the Listing price and the Service Fee.
- If a Renter cancels a Booking less than three days before the start date, the Renter is eligible for an 80% refund of the Listing price and will be refunded 0% of the Service Fee.

6.11.2 Storer Cancellation

- a. If a Storer needs to cancel a Booking before the Renter stores its belongings, the Renter will receive a full refund and Stozy shall endeavour to find an alternative storage space for the Renter, if available.
- b. If for some reason a Storer needs to terminate a Booking after the Renter has stored its Stored Items with no default on the part of the Renter, the Storer is required to provide ____ days' notice to the Renter. If an extreme situation requires a Storer to deny a Renter's right to possess a Space with less than ____ days' notice, the Renter will receive a full refund (minus Service Fees) of the most recent rental month and the Storer will not receive the most recent month's Storage fees and will be charged a sum of ____ towards termination fee.
- c. Storer's who repeatedly cancel Bookings may be subject to additional charges, including removal from the Stozy community and suspension of use of the Site and Services.

6.12 Taxes

You understand and agree that you are solely responsible for determining your applicable tax reporting requirements in consultation with your tax advisors. Stozy cannot and does not offer tax-

related advice to any Members of the Site and Services. Additionally, please note that each Storer is responsible for determining local indirect taxes and for including any applicable taxes to be collected or obligations relating to applicable taxes in Listings.

6.13 Discounts

You understand and agree that any discount will only be applicable if you have not previously rented a space on the Stozy platform. Discounts are only available for Bookings longer than one month. If a Renter receives a discount and the Booking is cancelled before it is charged for a second month, the Renter will be charged for the amount of the first month's discount.

7 Damage to Stored Items, Renter's Premise & Storage Space

7.1 Stozy strongly recommends that the Renters acquire, arrange, and maintain at their own cost and expense, adequate insurance for the Renter's items stored at the Storage Space and/or handled and/or moved during the provision of the Logistics Services. While Stozy endeavours to handle the Renter's items with care, there are always risks of damages or losses to the items and the Renter's Premise when items are moved and/or stored.

7.2 Unless otherwise stated in the Agreement, Stozy's Storage Service includes a basic protection coverage to cover against damages or losses to the Renter's Stored Items in storage, or damages or losses to the Renter's Stored items and the Renter's Premise during the provision of Stozy's Logistics Service. The amount covered for damage or loss to items is the lower of the rate of SGD _____ per kilogram per Article or the second-hand replacement value of the depreciated value of the Article, up to a maximum amount of SGD _____ under the Agreement.

7.3 The Renter has the option of purchasing additional insurance protection coverage for damages or losses to their items, subject to prior approval from Stozy. Should the Renter choose to purchase additional protection coverage, the Renter shall inform Stozy at least 10 (ten) Business Days prior to the commencement of Stozy's Services. Such additional insurance protection coverage is only confirmed when (i) the Renter completes and submits the necessary documents to Stozy (whichever is earlier) at least 10 (ten) Business Days prior to the start of the Renter's Term or the commencement of Stozy's Logistics Service; and (ii) The Renter receives confirmation and approval from Stozy, and the Renter fully pays the additional premiums in full at least 5 (five) Business Days prior to the start of the Renter's Term or the commencement of Stozy's Logistics Service.

7.4 Stozy's basic protective coverage for transit and/or storage does not cover the following items, unless otherwise stated in the Agreement:

- a. Personal effects, shoes, bags, clothing;
- b. High value items and/or fragile items including works of Art, paintings, mirrors, antiques, vases, ornaments, money, jewellery, laptops, electronic devices;
- c. Fragile items including but not limited to items made of glass, porcelain, china, flat packed furniture or furniture made of compressed wood;
- d. Musical instruments and medical instruments;
- e. Derangement of electrical electronic and mechanical equipment;
- f. Items packed into cartons, or containers, or boxes by the Renter;
- g. Rust, oxidation discoloration, mould and scratching, bending, denting, chipping;
- h. Items where the Renter chooses not to purchase extra protective wrapping; and
- i. All prohibited items listed under Clause _____.

7.5 Should there be any loss or damages to the Renter's Stored items or Premise, the Renter shall notify Stozy with detailed information on the loss or damage of any applicable Stored item or to the Premise within the following time limits, after which the insurance protection coverage shall no longer be available:

- a. Within 5 Business Days of the completion of Stozy's Logistics Service for Renter's items damaged or lost;
- b. Within the same day Stozy's Logistics Service was performed for any damages to the Renter's Premise.

7.6 Storer's are solely responsible to acquire, arrange, and maintain at their own cost and expense, adequate insurance to cover damages that may occur to the Storer's property.

7.7 However, Stozy provides a secondary "guarantee" to apply in the limited circumstances listed below, and only to the extent the losses are not covered by any other insurance carried by either of the Renter or Storer. Coverage for general liability, excluding property damage, is extended to Storer's and is payable only at Stozy's sole discretion. The secondary coverage provided will apply only after the Storer's homeowner's policy or commercial general liability policy and the Renter's insurance policies have been applied.

7.8 This secondary "guarantee" does not apply to (1) losses or claims that would not have arisen but for a breach or noncompliance with these Terms (including, but not limited to, the presence of any of the Prohibited Items) or to (2) exclusions described in Stozy's insurance policy which Stozy maintains in its sole discretion and which Stozy is not obligated to share with any user, Renter, Storer or Member. Specifically, the exclusions include (but are not limited to) the following:

- Property stored in any space other than your "storage space";

- Explosives of any type, gasoline or other fuel, hazardous or flammable materials, pesticides or other toxic chemicals, or lithium batteries;
- Firearms or ammunition;
- Illegal drugs or other controlled substances, stolen goods or other contraband;
- Perishable food items, spoiled food, moldy items, waste of any kind, infested items or items that emit fumes or other strong odors;
- Animals, whether living or deceased; or
- Any item shown as Specifically Excluded Property in Stozy's insurance policy.

7.9 As between Stozy and Storer, Storer agrees that Storer (and not Stozy) will be held responsible for all damages to the Renter's Stored Items, during the time such Renter's Stored Items are stored in the Storer's property or Space and payment for any such damages shall be paid by the Storer.

7.10 In the event that the Storer is found responsible for damages to the Stored Items as outlined in the cases above, the Storer authorizes Stozy, in its sole discretion, to determine the amount to be charged to the Storer and paid to the Renter, except in cases exceeding \$1,000 in damages (as determined by Stozy), which will then be determined by appropriate legal action between the parties. The Storer agrees to pay associated legal fees in the cases where the Storer is found responsible for damage to Renter's Stored Items. To avoid disputes, Storer's are encouraged to record the initial state of the Stored Items.

8 Limitation Of Liability

8.1 Stozy does not know the value of the Renter's items, therefore Stozy limits its liability to the actual damages through its basic insurance protective coverage policy as detailed in Clause 7. The amount of risk Stozy accepts under this condition is reflected in the price of our Storage and Logistics Services. In no case whatsoever, shall any liability of Stozy, howsoever arising, and notwithstanding any lack of explanation, exceed amount in Clause 7.2.

8.2 Stozy and Stozy's Representatives shall in no circumstances be liable for:

- a. Any loss or damage caused by any event of force majeure, fire, flood, rain, explosion, theft, acts done by malicious intent by any person, or any other event outside the control of Stozy;
- b. Any loss or damage caused whilst the Renter's items are in the care and control of the Renter;
- c. Any loss or damage caused by the Renter or other acts or omission where the Renter's items have been packed, unpacked improperly packed, secured, marked, or addressed by the Renter or any other party that is not Stozy or Stozy's Representatives;
- d. Loss or damage caused by atmospheric conditions including but not limited to contamination by smell, or odour, dampness, mould, mildew, rusting, tarnishing, corrosion, gradual deterioration;
- e. Loss, damage, or delay caused by events including but not limited to, acts of God, bad weather, heavy traffic, delays in preceding jobs, shortage of labour, vehicle conditions, and unanticipated longer than expected time required to perform Stozy's Services;
- f. Loss or damage to any intangible property, and/or documents or data, whether in hardcopy or stored on electronic devices, or any reconstruction or reinstatement or such data; and
- g. Any direct, indirect or consequential loss or damage, howsoever caused, and of whatever nature, including but not limited to any loss or damage to any internal parts of any object.

- 8.3 To the maximum extent permitted by applicable law, in no event, and under no legal theory, shall Stozy, its directors, employees, suppliers or representatives be liable for any indirect, punitive, incidental, special, consequential or exemplary damages, including without limitation, damages for loss of profits, goodwill, use, data or other intangible losses, that result from the use of, or inability to use, Stozy's services.
- 8.4 Except for our obligations to pay amounts to applicable Storer pursuant to these terms or an approved payment request under the Stozy Storer guarantee, in no event will Stozy's aggregate liability arising out of or in connection with these terms and your use of the site or services including, but not limited to, from your listing or booking of any space via the site and services, or from the use of or inability to use the site, services, or collective content and in connection with any space, exceed the amounts you have paid or owe for bookings via the site and services as a Renter in the three (3) month period prior to the event giving rise to the liability, or if you are a Storer, the amounts paid by Stozy to you in the three (3) month period prior to the event giving rise to the liability, or one hundred dollars (\$100), if no such payments have been made, as applicable. The limitations of damages set forth above are fundamental elements of the basis of the bargain between Stozy and you. Some jurisdictions do not allow the exclusion or limitation of liability for consequential or incidental damages, so the above limitation may not apply to you.
- 8.5 To the maximum extent permitted by applicable law, the aggregate cumulative liability for Stozy, whether in contract or tort (including negligence), statutory liabilities or otherwise arising out of or in connection with the agreement or the provision of Stozy's storage or logistics service, shall not exceed SGD _____ per logistics service order in relation to Stozy's Logistics Services and shall not exceed the lower of the monthly average of the last 3 months of the Renter's monthly plan fee or SGD _____ for Stozy's Storage Services.
- 8.6 In the event that Stozy ceases operations, Stozy shall attempt to make reasonable efforts to return the Renter's items to a location within Singapore, but cannot guarantee if and when such returns will occur by. Stozy shall not be liable for any failure to return the Renter's items in the event of a cessation of Stozy's business.

9 No Endorsement

- 9.1 Stozy does not endorse any users or the use of any Storage Space. You are responsible for determining the suitability of other members who you may contact or who may contact you via the Site or Services. Stozy will not be responsible for any damage or harm resulting from your interactions with other Member.
- 9.2 By using the Site or Services, you agree that any legal remedy or liability that you seek to obtain for actions or omissions of other Members or other third parties will be limited to a claim against the particular Members or other third parties who caused you harm and you agree not to attempt to impose liability on, or seek any legal remedy from Stozy with respect to such actions or omissions.

Accordingly, we encourage you to communicate directly with other Members on the Site and/or Services regarding any Bookings or Listings made by you.

10 Use of Space and Prohibited Items

10.1 Renter agrees not to use the storage space for any unlawful purpose. The space is to be used by Renter only for storage of personal property. Use of the space for any purpose other than for lawful storage of personal items is expressly prohibited. Storage of items such as (each item in the list given below shall be considered as a "prohibited item" for the purposes of the present Agreement):

- a. Drugs or drug paraphernalia;
- b. Firearms, explosives, fuel, flammables (including alcohol), and any hazardous items;
- c. High-value items including antiques, paintings, jewellery, watches, valuable and important documents, currency, cash, credit/debit card, stored value cards, certificates, passports, travel documents;
- d. Stolen or illegal items.
- e. pesticides or other toxic chemicals
- f. waste of any kind
- g. stolen goods or other contraband
- h. perishable food items, spoiled food, living or deceased animals, infested items, or moldy items
- i. any item that emits fumes or a strong odour
- j. any other items specifically identified by the storer on the listing as expressly prohibited
- k. any other items, the possession, usage, transport or storage of which may violate in any way applicable laws, rules, or regulations

10.2 Upon breach, or Storer's reasonable suspicion of breach, of these Terms, the Renter agrees that the Storer has the right to immediately terminate the Booking and to ask the Renter to have the Stored Items removed from the Storer's premises. Storer shall provide reasonable notice and opportunity for Renter to cure such breach or otherwise have such Stored Items removed. If the Renter does not cure its breach or have such Stored Items removed upon reasonable notice and opportunity to cure, Storer may take all legally permissible actions, in its reasonable discretion, which actions may include, without limitation, forfeiture of the Stored Items pursuant to applicable law. Storer may also contact law enforcement or other authorities to report illegal activities of Renter. If Storer reasonably suspects the storage of items in breach of the above prohibitions, or other illegal activities, the Renter hereby gives permission for authorities to search the Stored Items without a warrant. Renter agrees to release, indemnify, and hold Storer harmless from and against any and all liability arising from or relating to the removal or forfeiture of stored property pursuant to these Terms, or the Renter's breach, including any allegations or investigations relating thereto. Renter shall forfeit all Storage fees and Service Fees and Processing Fees paid up the date of termination hereunder if found to be in breach as provided under the present Clause.

11 Storer's Rules & Regulations

The Renter, Renter's employees, agent, family, guests and other invitees agree to comply with Storer's rules and regulations, policies and any other rules which are contained in the Listing or otherwise agreed to by Renter. Failure to comply with such rules may result in (i) the Renter being held in Default (as described in the Section "Default by Renter" below) and (ii) the Renter being held liable for damages to the Storer's property or Storage Space.

12 Default by Renter

The Renter shall be considered to be in "default" under the present agreement on the occurrence of any of the following events:

- Renter has failed to pay any sum when due under the Listing, or
- Renter has failed to notify Storer and Stozy of a change in Renter's address, e-mail address, or phone number as required in these terms; or
- Renter has provided false or incorrect information to Storer or to Stozy; or
- Renter fails to schedule and take delivery of the Renter's Items within 30 (thirty) calendar days of the last billing cycle prior to the termination of the Agreement; or
- Renter has failed to comply with any other provision of these Terms, or any supplemental rules in the Listing or provided by Storer. Failure of Stozy or Storer to enforce any of these Terms shall not constitute waiver of such Term(s).

13 Stozy's Remedies on Default by Renter

13.1 If Renter is found to be in default of the present Terms of Service and as provided under Clause 12 herein above, Stozy shall take reasonable steps to notify Renter of such default and provide Renter a reasonable opportunity to cure such default. If the Renter fails to cure such default, after receiving such notice and opportunity to cure, Stozy may, in addition to any other remedies it may have at law or in equity, exercise one or more of the following remedies:

- a. Exercise its rights to sell, withhold and dispose off the Stored Items of the Renter as provided under Clause 6.8 herein above;
- b. Deny Renter access to the Renter's Stored Items until such default is cured;
- c. Terminate Renter's Booking by giving Renter three (3) days' notice to take delivery of the Stored Items; and if Renter fails to take delivery STozy shall proceed to exercise its rights as provided under Clause 6.8 herein above;
- d. Collect charges as appropriate and exercise any other remedy allowed by law; and/or

13.2 In the event of a Default by a Renter, the Storer must cooperate with Stozy in any sale, auction, or other proceeding against a Renter and must provide requested information (e.g., photos of the items) to Stozy in a timely manner upon request. The Storer must also provide access to the Space as requested by Stozy for the new owner of any contents that have been auctioned to a third party. If the Storer fails to comply with these requirements and the failure continues after notice from Stozy, Storer shall be responsible for any eviction and Stozy's obligation to make the guaranteed payment shall be void.

14 Collection

14.1 If Renter fails to make any applicable payment hereunder, or such payment is denied, returned, refunded, charged-back or invalidated, Stozy may impose and charge a fee of _____ for each such failed payment and, in addition to such fee, interest will accrue on all such failed and late amounts at a rate of 18% per annum (1.5% per month) until paid in full. In the event of any collection efforts, proceedings or suits related to the collection of any unpaid balance, the Renter further agrees to pay all other costs of collection, court costs and reasonable attorney fees, in addition to, the collection fee. The terms of this paragraph shall apply to all amount(s) incurred by Stozy on account of the proceedings initiated for recovery of the amounts due and outstanding from the Renter to Stozy.

14.2 Renter has provided Stozy certain contact information, including, but not limited to a cell phone number and email address. Renter hereby gives its express consent to Stozy and its affiliates, agents and service providers to use written, electronic or verbal means to contact Renter. This consent includes, but is not limited to, contact by manual calling methods, pre-recorded or artificial voice messages, text messages, emails and/or automatic telephone dialing systems about current or future services available to Renter. Renter may revoke its consent to Stozy to contact Renter by any of the above-described methods or otherwise restrict permissions as provided in this form by contacting Stozy by phone or through its website at _____.

15 User Liability

You understand and agree that you are solely responsible for compliance with any and all laws, rules, regulations, and tax obligations that may apply to your use of the site, services and content. In connection with your use of our Site and Services, you may not and you agree that you will not:

- violate any local, state, provincial, national, or other law or regulation, or any order of a court, including, without limitation, zoning restrictions and tax regulations;
- use manual or automated software, devices, scripts robots, other means or processes to access, "scrape", "crawl" or "spider" any web pages or other services contained in the Site, Services or Content;

- use the Site or Services for any commercial or other purposes that are not expressly permitted by these Terms;
- copy, store or otherwise access any information contained on the Site, Services or Content for purposes not expressly permitted by these Terms;
- infringe the rights of any person or entity, including without limitation, its intellectual property, privacy, publicity or contractual rights;
- interfere with or damage our Site or Services, including, without limitation, through the use of viruses, cancel bots, Trojan horses, harmful code, flood pings, denial-of-service attacks, packet or IP spoofing, forged routing or electronic mail address information or similar methods or technology;
- use our Site or Services to transmit, distribute, post or submit any information concerning any other person or entity, including without limitation, photographs of others without its permission, personal contact information or credit, debit, calling card or account numbers;
- use our Site or Services in connection with the distribution of unsolicited commercial email ("spam") or advertisements;
- "stalk" or harass any other user of our Site, or Services or collect or store any personally identifiable information about any other user other than for purposes of transacting as a Stozzy Renter or Storer;
- offer, as a Storer, any Space that you do not yourself own or have permission to rent (without limiting the foregoing, you will not list Space as a Storer if you are serving in the capacity of a rental agent or listing agent for a third party);
- offer, as a Storer, any accommodation that may not be rented or subleased pursuant to the terms and conditions of an agreement with a third party, including, but not limited to, a property rental agreement;
- register for more than one Stozzy Account or register for a Stozzy Account on behalf of an individual other than yourself;
- contact a Storer for any purpose other than asking a question related to a Booking, such Storer's Space or Listings;
- contact a Renter for any purpose other than asking a question related to a Booking or such Renter's use of the Site and/or Services;
- when acting as a Renter or otherwise, recruit or otherwise solicit any Storer or other Member to join third party services or websites that are competitive to Stozzy, without Stozzy's prior written approval;
- impersonate any person or entity, or falsify or otherwise misrepresent yourself or your affiliation with any person or entity;
- use automated scripts to collect information or otherwise interact with the Site or Services;
- use the Site and Services to find a Storer or Renter and then complete a Booking of a Space transaction independent of the Site or Services in order to circumvent the obligation to pay any Service Fees and Processing Fees related to Stozzy's provision of the Services;
- as a Storer, submit any Listing with a false or misleading price information, or submit any Listing with a price that you do not intend to honour;
- post, upload, publish, submit or transmit any Content that: (i) infringes, misappropriates or violates a third party's patent, copyright, trademark, trade secret, moral rights or other intellectual property rights, or rights of publicity or privacy; (ii) violates, or encourages any conduct that would violate, any applicable law or regulation or would give rise to civil liability; (iii) is fraudulent, false, misleading or deceptive; (iv) is defamatory, obscene, pornographic, vulgar or offensive; (v) promotes discrimination, bigotry, racism, hatred, harassment or harm against any individual or group; (vi) is violent or threatening or promotes violence or actions that are threatening to any other person; or (vii) promotes illegal or harmful activities or substances;

- systematically retrieve data or other content from our Site or Services to create or compile, directly or indirectly, in single or multiple downloads, a collection, compilation, database, directory or the like, whether by manual methods, through the use of bots, crawlers, or spiders, or otherwise;
- use, display, mirror or frame the Site, or any individual element within the Site or Services, Stozzy's name, logo or other proprietary information, or the layout and design of any page or form contained on a page, without Stozzy's express written consent;
- access, tamper with, or use non-public areas of the Site Stozzy's computer systems, or the technical delivery systems of Stozzy's providers;
- attempt to probe, scan, or test the vulnerability of any Stozzy system or network or breach any security or authentication measures;
- avoid, bypass, remove, deactivate, impair, descramble, or otherwise circumvent any technological measure implemented by Stozzy or any of Stozzy's providers or any other third party (including another user) to protect the Site, Services or Collective Content;
- forge any TCP/IP packet header or any part of the header information in any email or newsgroup posting, or in any way use the Site, App, Services or Collective Content to send altered, deceptive or false source-identifying information;
- attempt to decipher, decompile, disassemble or reverse engineer any of the software used to provide the Site, Services or Collective Content; or advocate, encourage, or assist any third party in doing any of the foregoing.

16 Reporting Misconduct

If you rent Space to anyone who you feel is acting or has acted inappropriately, including but not limited to, anyone who:

- engages in offensive, violent or sexually inappropriate behaviour,
- you suspect of stealing, or
- engages in any other disturbing conduct.

You should immediately report such person to Stozzy by contacting us; provided that your report will not obligate us to take any action beyond that required by law (if any) or cause us to incur any liability to you.

17 Termination and Account Cancellation

17.1 We may, in our discretion and without liability to you, with or without cause, with or without prior notice and at any time: (a) terminate these Terms or your access to our Site and Services, and (b) deactivate or cancel your Stozzy Account. Upon termination we will promptly pay you any amounts we reasonably determine we owe you in our discretion, which we are legally obligated to pay you.

In the event Stozy terminates these Terms, or your access to our Site and Services or deactivates or cancels your Stozy Account you will remain liable for all amounts due hereunder.

17.2 You may cancel your Stozy Account at any time. Please note that if your Stozy Account is cancelled, we do not have an obligation to delete or return to you any Content you have posted to the Site and Services, including, but not limited to, any reviews or Feedback you have provided to Stozy.

17.3 Prior to the Termination of a booking or cancellation of a Stozy Account, the Renter shall ensure that all stored items are fully removed from the Storage Space by promptly arranging for a return delivery of all of the Renter's Items. In the event that the Renter continues to have items stored at the Storage Space after the Termination Date, the Renter shall be deemed to be still using Stozy's storage services and shall be required to pay the entire Subscription Fee and excess usage fee of a full billing cycle, until all of the Renter's items are fully removed from the Storage Space. Such recurring fees shall not be pro-rated for even if the excess period of using Stozy's Storage service is less than the one full billing cycle, and the other provisions of this Agreement shall continue to apply.

17.4 Stozy may terminate a booking and stop the provision of any of Stozy's services by giving the Renter sixty (60) calendar days' written notice without compensation where:

- a. Stozy is no longer able to provide the Renter with the Storage Service at the existing Storage Space where the Renter's items are stored;
- b. Stozy ceases to operate
- c. Stozy, in its absolute sole discretion, deems fit to do so.

17.5 Stozy may terminate a booking immediately without compensation in the event that:

- a. The Renter has been suspected to be involved in any immoral, unethical, illegal or fraudulent business practice;
- b. The Renter breaches any material provision of this Agreement that is not capable of remedy;
- c. The Renter fails to pay any amount due under this Agreement within twenty (20) calendar days after the due date;
- d. The Renter becomes insolvent, goes into liquidation, or becomes unable to pay debts as they fall due; or

17.6 If the booking is terminated by Stozy in accordance to Clause 17.5, the full sum payable by the Renter for the balance of the Term, if any, shall become due and payable in full immediately and arrange for all of the Renter's Stored items to be removed from the Storage Space.

17.7 If Stozy terminates the booking under any of the provisions in this Agreement:

- a. Such termination does not prejudice the rights of Stozy against the Renter for any previous default by the Renter arising out of or in connection with this Agreement.
- b. Stozy shall not be liable for any inconvenience, loss, damage, cost, expense, or compensation in connection with such termination.

18 Disclaimers

18.1 If you choose to use the Site and Services you do so at your sole risk. You acknowledge and agree that Stozy does not have an obligation to conduct background checks on any member but may conduct such background checks in its sole discretion. The Site and Services and all content are provided "as is", without warranty of any kind, either express or implied. Without limiting the foregoing, Stozy explicitly disclaims any warranties of merchantability, fitness for a particular purpose, quiet enjoyment or non-infringement, and any warranties arising out of course of dealing or usage of trade. Stozy makes no warranty that the site, services, collective content, including, but not limited to, the listings or any space will meet your requirements or be available on an uninterrupted, secure, virus-free, or error-free basis. Stozy makes no warranty regarding the quality of any listings, space, the services or collective content or the accuracy, timeliness, truthfulness, completeness or reliability of any collective content obtained through the site, or services. No advice or information, whether oral or written, obtained from Stozy or through the site, services or collective content, will create any warranty not expressly made herein.

18.2 You understand that Stozy does not make any attempt to verify the statements of users of the site or services or to review or visit any space. Stozy makes no representations or warranties as to the conduct of users of the site or services or their compatibility with any current or future users of the site or services. Notwithstanding Stozy's appointment as the limited agent of the Storer for the purpose of accepting payments from Renters on behalf of the Storer, Stozy explicitly disclaims all liability, of any kind or nature, for any act or omission of any Renter or Storer or other third party.

19 Indemnification

You agree to release, defend, indemnify, and hold Stozy and its affiliates and subsidiaries, and their officers, directors, employees and agents, harmless from and against any claims, liabilities, damages, losses, and expenses, including, without limitation, reasonable legal and accounting fees, arising out of or in any way connected with:

(a) your access to or use of the Site, Services, or Collective Content or your violation or breach of these Terms;

(b) your Member Content;

(c) any injury occurring to any person or property as a result of the use, occupancy, travel to or from, or the entry or exit from, any Space by you;

(d) your (i) Booking of a Space, (ii) creation of a Listing or (iii) the use, condition or rental of a Space by you, including, but not limited to any injuries, losses, or damages (compensatory, direct, incidental, consequential or otherwise) of any kind arising in connection with or as a result of a rental, Booking or use of a Space;

(e) any dispute between you and another user of the Site or Services; and

(f) any infringement or misappropriation of the third party's rights.

20 Member Content

20.1 We may, in our sole discretion, permit Members to post, upload, publish, submit or transmit Member Content. By making available any Member Content on or through the Site and Services, you hereby grant to Stozy a worldwide, irrevocable, perpetual, non-exclusive, transferable, royalty-free license, with the right to sublicense, to use, view, copy, adapt, modify, distribute, license, sell, transfer, publicly display, publicly perform, transmit, stream, broadcast, access, view, and otherwise exploit such Member Content on, through, or by means of the Site and Services.

20.2 You acknowledge and agree that you are solely responsible for all Member Content that you make available through the Site and/or Services. Accordingly, you represent and warrant that: (i) you either are the sole and exclusive owner of all Member Content that you make available through the Site and Services or you have all rights, licenses, consents and releases that are necessary to grant to Stozy the rights in such Member Content, as contemplated under these Terms; and (ii) neither the Member Content nor your posting, uploading, publication, submission or transmittal of the Member Content or Stozy's use of the Member Content (or any portion thereof) on, through or by means of the Site and the Services will infringe, misappropriate or violate a third party's patent, copyright, trademark, trade secret, moral rights or other proprietary or intellectual property rights, or rights of publicity or privacy, or result in the violation of any applicable law or regulation.

21 Links

The Site and Services may contain links to third-party websites or resources. You acknowledge and agree that Stozy is not responsible or liable for: (i) the availability or accuracy of such websites or resources; or (ii) the content, products, or services on or available from such websites or resources. Links to such websites or resources do not imply any endorsement by Stozy of such websites or

resources or the content, products, or services available from such websites or resources. You acknowledge sole responsibility for and assume all risk arising from your use of any such websites or resources or the Content, products or services on or available from such websites or resources.

22 Governing Law and Dispute Resolution

22.1 You and Stozy mutually agree and acknowledge that all claims and disputes arising under or relating to these Terms and Conditions, or the breach, termination, enforcement, or interpretation or validity thereof shall be referred to and finally resolved by arbitration administered by the Singapore International Arbitration Centre ("SIAC") in accordance with the Arbitration Rules of the Singapore International Arbitration Centre ("SIAC Rules") for the time being in force, which rules are deemed to be incorporated by reference in this clause. Such arbitration will occur only after you and Stozy have taken good faith efforts to resolve the dispute and such dispute has failed to be resolved.

22.2 The venue and seat of Arbitration shall be Singapore.

22.3 The language of the Arbitration shall be in English Language.

22.4 The present Terms of Service shall be governed by the laws of Singapore.

23 Modification

Stozy reserves the right, in its sole discretion, to modify the Site or Services or to modify these Terms, including the fees due hereunder at any time and without prior notice. If we modify these Terms, we will post the modification on the Site or update you via the Services, or provide you with notice of the modification. We will also update the "Last Updated Date" at the top of these Terms. By continuing to access or use the Site or Services after we have posted a modification on the Site, you are indicating that you agree to be bound (or continue to be bound) by the modified Terms. If the modified Terms are not acceptable to you, your only recourse is to cease using the Site and Services.

24 Copyright Dispute Policy

Stozy respects copyright law and expects its users to do the same. It is Stozy's policy to terminate in appropriate circumstances the Stozy Accounts of Members or other account holders who repeatedly infringe or are believed to be repeatedly infringing the rights of third-party copyright

holders. If you are a copyright owner, or are authorized to act on behalf of one, please report alleged copyright infringement by submitting the following information to Stozy along with an electronic or physical signature. Identify the copyrighted work that you claim has been infringed, or - if multiple copyrighted works are covered by this Notice - provide a comprehensive list of the copyrighted works that you claim have been infringed. Identify the material that you claim is infringing and that is to be removed or access to which is to be disabled, and information reasonably sufficient to permit us to locate the material, including at a minimum, the URL of the link shown where such material may be found. Provide your full name, mailing address, telephone number, and, if available, email address.

25 Miscellaneous

These Terms are the final and complete integration of the parties' agreement as it relates to the topics addressed in these Terms. If these Terms become subject to any litigation or arbitration, the prevailing party in any such litigation or arbitration will be entitled to recover its reasonable attorneys' fees and court or arbitration costs from the non-prevailing party. Stozy will not be deemed to have waived any portion of these Terms because of its delay or other failure to assert its rights under these Terms, unless the waiver is in writing and signed by Stozy.

Other Notes:

- 25.1 We need to make it clear that the storer and renter are not to communicate. They will be aware of each other's name, but will not have access to any contact information nor a messaging platform provided by us. **[I think we should provide a means of conversation to the Storer and Renter solely for the purpose of negotiating the Storage Fee and for the purpose of any enquiries by the Storer regarding the items to be stored. If the Storer and the Renter are not allowed to contact each other, they cannot be said to have entered into an agreement with each other.]**
- 25.2 We are offering pickup/delivery, so the renter will not have access to the storage facility. If they wish to retrieve any items, they will need to let us know 48 or 24 hours in advance so we can schedule the pick up/delivery.
- 25.3 On the pricing side, lets try to make it clear that it will be almost a subscription service. Renters have option to choose from weekly/monthly/yearly contracts. Once booked, they will be charge accordingly basically indefinitely until they cancel their "subscription" → they will be billed per cycle. If they choose to cancel after a billing period, they will still be charge for that period (therefore, they can use the full period and retrieve their goods at any point in that period)
- 25.4 Do we need to make something specific about vehicle storage?

Green highlights are parts I liked and should be reiterated

Yellow highlights are parts which we need to work on, they need to change according to the notes made above